

PTO-1449	Application No.		Applicant(s) Shmuel (nmi) Shaffer, et al	
	Docket Number 062891.1124		Group Art Unit	Filing Date August 25, 2003
Information Disclosure Citation In an Application				


U.S. PATENT DOCUMENTS

		DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
<input checked="" type="checkbox"/>	A	5,526,416	06/11/96	Dezonno et al.	379	265	11/16/92
<input checked="" type="checkbox"/>	B	5,724,420	03/03/98	Torgirim	379	372	06/24/96
<input checked="" type="checkbox"/>	C	5,991,645	11/23/99	Yuen et al.	455	568	06/06/95
<input checked="" type="checkbox"/>	D	6,295,354	09/25/01	Dezonno	379	266	06/26/98
<input checked="" type="checkbox"/>	E	6,546,097	04/08/03	Peltz	379	265.07	05/13/99
<input type="checkbox"/>	F						
<input type="checkbox"/>	G						
<input type="checkbox"/>	H						
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<input type="checkbox"/>	J						
<input type="checkbox"/>	K						
<input type="checkbox"/>	L						
<input type="checkbox"/>	M						

FOREIGN PATENT DOCUMENTS

		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
<input type="checkbox"/>	N							
<input type="checkbox"/>	O							
<input type="checkbox"/>	P							
<input type="checkbox"/>	Q							

		DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
<input checked="" type="checkbox"/>	R	U.S. Patent Application entitled, "Method and System for Managing Calls of an Automatic Call Distributor", inventors Shmuel (nmi) Shaffer, et al, filed August 25, 2003, 34 pages Specification, Claims and Abstract, 2 sheets of drawings	8/25/2003
<input type="checkbox"/>	S		
<input type="checkbox"/>	T		
<input type="checkbox"/>	U		

EXAMINER 	DATE CONSIDERED 4/02/06
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

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